

CONNEXALL WORLDCONNEX 2024 GLOBAL CONFERENCE TERMS AND CONDITIONS

Hotel

Thank you for registering for the Connexall WorldConnex 2024 Global Conference (“**WorldConnex**”). The following Terms and Conditions (“**T&C**”) apply to you and your registration, participation, and attendance in WorldConnex. Your registration may include in-person programming (including general admission keynotes, general education sessions, opening reception and exhibition). “**Attendee**” means all participants at WorldConnex including exhibitors, sponsors, speakers, press, partners, and individual attendees. By attending WorldConnex, you agree to these T&C, so please read them carefully.

WorldConnex is organized by Connexall USA, Inc. (“**Connexall**”), which reserves the right, in its sole discretion, to limit or deny access to any entity or individual. To be eligible to participate, you must be 21 years old or older.

Registration & Fee

Organizations, including but not limited to hospitals and health systems, that maintain one or more agreements with Connexall for Service and Maintenance (SMA) and for whom it is explicitly stated in their contract that they are eligible, shall receive one complimentary admission to WorldConnex. The standard admission rate of \$1500 USD will apply to all registrants opting for General Registration.

Admission covers access to all sessions, speakers, and panel discussions as well as accommodations and meals during conference events. Airfare, transportation, hotel incidentals, meals, upgrades, services, and any activities outside of scheduled conference events are not included.

Registration, payment, and hotel reservations can be completed through the links provided in the invitation email, or on the WorldConnex website.

Attendee Cancellation Policy

If circumstances change and you can no longer attend this Conference, the cancellation policy outlined below applies. To cancel, send an email to worldconnex@connexall.com. Connexall may incur significant costs and fees in the event a confirmed Attendee does not attend WorldConnex. Cancellations prior to the cut-off date of September 20, 2024, will be eligible for a refund of the registration fee. Cancellations on or after September 20, 2024, regardless of the reason for cancellation, including, but not limited to failure to attend the conference because of illness, travel problems, natural disaster or weather emergency, civil unrest, epidemic, public health emergency (declared or undeclared), or an act of terrorism, will not be eligible for a refund of the registration fee. Attendees with complimentary registration must pay a cancellation fee of \$950.

Substitution Policy

Substitution of registrations may be made at any time up to the WorldConnex start date and, in certain cases, on-site. The substitute

must register for WorldConnex by contacting to worldconnex@connexall.com and the substitution must be confirmed by Connexall.

Conference Cancellation or Modification

Connexall reserves the right to cancel, alter, or reschedule WorldConnex for any reason, including because Connexall determines, in its sole discretion, that WorldConnex cannot be held as planned. Connexall also reserves the right to cancel the registration of an Attendee for any or no reason in advance of the start date. For these reasons, registrants are advised against making non-refundable travel arrangements. Should you purchase non-refundable airline tickets or make non-refundable hotel reservations, you do so at your own risk. Should Connexall cancel, alter, or reschedule some or all WorldConnex, you will not be entitled to receive any form of compensation.

Communications & Contact Information

For the purposes of these T&C, “**Contact Information**” means Attendees’ names, company names, job titles, address, email address and phone. Connexall does not share your Contact Information with unauthorized third parties.

By completing the registration process and acknowledging these T&C, (1) unless you have specifically opted out, you are providing your consent for Connexall to share your limited Contact Information on the Connexall attendee roster with our lead generation and marketing partner with whom we have a service agreement that includes commercially reasonable confidentiality obligations; and (2) you are providing your consent to receive emails and other communications from Connexall related to WorldConnex. Specifically, you are providing your consent to allow Connexall to use your Contact Information to facilitate access to Conference programming, and related events, including conference content, optional pre- and post-conference activities, and special events. You may opt out of receiving certain communications by contacting worldconnex@connexall.com

Guest Speakers

To provide our Attendees with a global platform for the exchange of ideas and insights, WorldConnex invites key figures to share their personal perspectives concerning the challenges and opportunities facing businesses today. Guest speakers are not employees of Connexall. Guest speaker views and opinions are entirely their own and in no way reflect the views and opinions of Connexall.

Health & Safety

Considering ongoing concerns regarding COVID and communicable health risks more generally, Connexall will exercise reasonable efforts to utilize protocols in accordance with local public health requirements. Those protocols may include but are not limited to the following requirements: vaccination, proof of COVID status, self-monitoring, biometric screening, symptom checkers, contact tracing, use of personal protective equipment and social distancing, or other similar measures. Compliance with some or all

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of the protocols adopted by Connexall may be mandatory for attendance and participation at WorldConnex. You specifically agree that you will not attend WorldConnex if, within five days preceding WorldConnex, you have:

1. Tested positive or presumptively positive for COVID or other communicable disease or been identified as a potential carrier of COVID or other communicable disease; or
2. Experienced any symptoms commonly associated with COVID or other communicable disease; or
3. Been in direct contact with or the immediate vicinity of any person who is either confirmed or suspected of being infected with COVID or other communicable disease within the last five days.

You understand and agree that Connexall may share any COVID-related information about you that Connexall receives as part of such health and safety protocols with public health authorities or other regulatory agencies, as required under applicable laws.

Use of Multimedia

By attending WorldConnex, you acknowledge and agree that Connexall, or others acting on its behalf or through sponsorship or contracts, may take photographs and video (by any means) and/or make sound recordings during WorldConnex (including social media) and that you may appear in such photographs and videos and be heard in such sound recordings, and that Connexall may edit and use the footage it captures at WorldConnex for marketing and promotional activities (including through social media) now and in the future, and for any other lawful purpose in the ordinary course of its business.

You are prohibited from photographing, video recording and sound recording of any part of any conference sessions or content (including through recording on social media feeds), unless you have obtained written permission in advance from Connexall. For online programs, Connexall prohibits the use of screen shots, screen sharing, and/or any other technology that can be used to capture proprietary content and images from WorldConnex.

Due to the prevalence of mobile devices in today's world, Connexall disclaims all liability for the capture of your image, voice or likeness by Attendees in any multimedia format at WorldConnex.

Code of Conduct

Each Attendee shall, at all times during the conference, display their badge. You agree not to copy or permit to be copied, in any form or format, without the express written permission of Connexall, any of the contents of WorldConnex Attendee roster. You also agree not to use the Attendee roster contents for any commercial, marketing, promotional or political purposes. No solicitation is permitted. Connexall reserves the right to escort any individual from WorldConnex who is reported to be soliciting.

WorldConnex is a private event. Attendees will abide by all applicable hotel policies, behave responsibly, and treat each other

and the community with respect and professionalism. Weapons are strictly prohibited.

Connexall reserves the right to remove and/or ban from WorldConnex any Attendee who violates these T&C, who are disruptive, disorderly, or offensive, or present a danger to themselves or others, in each case as determined by Connexall in its sole discretion, without warning or compensation. **CONNEXALL RESERVES THE RIGHT TO EXPEL FROM, OR DENY ACCESS TO, WORLDCONNEX ANYONE WHO DOES NOT COMPLY WITH THESE T&C.**

Waiver of Liability

YOU ASSUME ALL RISKS IN CONNECTION WITH, REGISTRATION, PARTICIPATION, AND ATTENDANCE, IN ANY CAPACITY, IN WORLDCONNEX OR ANY RELATED ACTIVITIES, INCLUDING, WITHOUT LIMITATION, ALL RISKS OF THEFT, LOSS, HARM, DAMAGE, ILLNESS OR SICKNESS (INCLUDING THOSE CAUSED BY KNOWN OR UNKNOWN INFECTIOUS OR COMMUNICABLE DISEASE SUCH AS COVID, H1N1 OR OTHER ILLNESS OR SICKNESS CAUSED BY BACTERIA, FUNGI, MICROORGANISMS OR VIRUSES), OR INJURY TO THE PERSON (INCLUDING DEATH) OR PROPERTY DAMAGE, WHETHER CAUSED BY NEGLIGENCE, INTENTIONAL ACT, ACCIDENT, ACT OF GOD, OR OTHERWISE, AND WHETHER OCCURRING BEFORE, DURING, OR AFTER WORLDCONNEX.

YOU FURTHER AGREE THAT NEITHER CONNEXALL NOR ITS AGENTS, OFFICERS, DIRECTORS, MEMBERS, CONTRACTORS, OR EMPLOYEES SHALL BE LIABLE FOR ILLNESS, SICKNESS, OR INJURIES TO THE PERSON (INCLUDING DEATH) OR LOSS OR DAMAGE TO PROPERTY IN CONNECTION WITH WORLDCONNEX OR RELATED ACTIVITIES, INCLUDING BUT NOT LIMITED TO ANY EDUCATION SESSIONS PRESENTED IN CONNECTION WITH WORLDCONNEX, OR FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES. YOU FURTHER RELEASE AND DISCHARGE SUCH PERSONS AND ENTITIES FROM, AND COVENANT NOT TO SUE SUCH PERSONS AND ENTITIES WITH RESPECT TO, ANY AND ALL RISKS, INJURIES, LOSSES, DAMAGES AND LIABILITIES DESCRIBED HEREIN.

YOU FURTHER AGREE THAT THE MAXIMUM LIABILITY OF CONNEXALL TO YOU ARISING FROM YOUR REGISTRATION, PARTICIPATION, AND ATTENDANCE AT WORLDCONNEX SHALL BE THE GREATER OF ANY REGISTRATION FEES YOU PAID TO ATTEND WORLDCONNEX OR \$950.

Governing Law, Venue, Class Action Waiver, & Jury Waiver

You agree that any disputes related to your registration, participation, and attendance at WorldConnex shall be governed exclusively by the substantive laws of the State of Illinois without giving effect to any conflict of laws principles. You further agree that the mandatory, exclusive venue for any action related to your participation in and/or fees paid for WorldConnex shall be the federal court of the Northern District of Illinois or any state court in the State of Illinois, Cook County. You further agree that any action brought in these courts related in any way to WorldConnex, will be an individual claim, that you shall not bring claims against

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Connexall in a representative capacity on behalf of any other individual, that you shall opt out of any class proceeding, and that you shall not assert class or collection action procedures. You further agree that both you and Connexall waive any right to a trial by jury for any legal action related to WorldConnex.